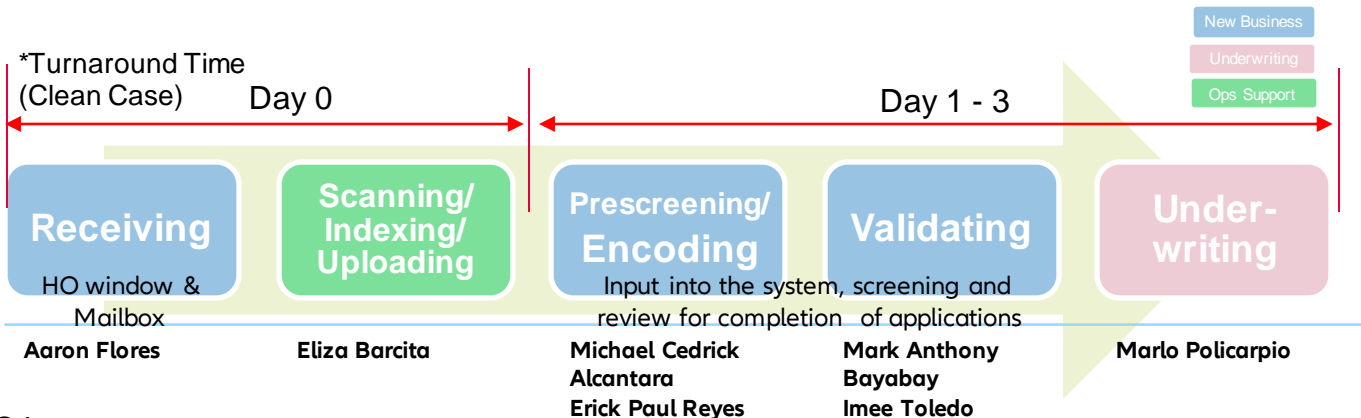


AGENCY ONBOARDING SUPPORT

August 2, 2021 - We're changing how we support the Agency Sales force and we're starting with the New Business onboarding process.

- **New Agency-dedicated mailbox** – Email all New Business Applications and compliance requirements to customeronboarding@allianzpnblife.ph with the prescribed subject format.
Subject: NEW BUSINESS SUBMISSION <application number>_<name of insured>
Subject: ADDITIONAL NB REQUIREMENTS <requirement type>_<application number>_<name of insured>
Subject: UNDERWRITING REQUIREMENTS <requirement type>_<application number>_<name of insured>
- **Clarifications on requirements** (e.g., AAF, questions on compliance requirements) may be coursed directly to the dedicated processor and copy in AOS@allianzpnblife.ph – Emails sent to this distribution list is received by the entire Agency Onboarding Support Team open Mon – Fri until 8 PM.
- **Application status inquiries** (e.g., received at HO, issued) may be emailed to the contact center via help@allianzpnblife.ph
- As always, Allianz Journey Application submissions offer straight thru processing and E-payment options.

MEET THE NEW ONBOARDING AGENCY SUPPORT TEAM



Other support:

Allan Garcia for receiving

NB Team Lead for Agency – **Mayette Torreliza** (interim); **Rina Ferma** (permanent)

Jasper Costales shared Underwriter